



## ARIZONA BOARD OF APPRAISAL

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### PROCESSING TIME UPDATE

August 24, 2010

To All Appraisers:

As you know your Board staff has been extremely busy in the past several weeks. The implementation of SB 1351 has been a major investment in human resources. In addition, most of you are aware that August, September, and October are the three busiest appraiser renewal months every two years. Murphy's law has stated that both of these actions take place at the same time!

None the less, your Board staff has stepped up to the challenge and is getting it done. There are currently 94 registered AMCs in Arizona and more on the way. In addition, July, August, and September includes approximately 660+ appraiser renewals as well. (in a normal month there are approximately 75-100 appraiser renewals).

For those of you who are appraisers renewing in August please note we will get them all renewed and the National Registry notified. We ask that you keep phone calls and emails limited to emergency issues in order to keep the staff working on renewals.

Your Board staff has been extremely busy and has accomplished many things some of which are:

- Upgraded much needed and obsolete IT equipment
- Have moved into doing our own scanning of documents for the Board meetings allowing the Board better quality and access to information much earlier than before
- Began the use of Consent Agendas for the Education Committee
- Will start this week with the first digital recording of all meetings which will speed up the staff processing time (we intend to not only restart posting minutes soon but also catch up on the ones previously not posted)
- Implemented SB 1351 registration
- Initiated the working draft of the SB 1351 Rules and commenced Rules Committee meetings
- Initiated a separate email list for appraisers and tax agents and opened up other lines of communications

I want to personally thank all of the Board staff for being so dedicated to their jobs and putting forth all of the extra effort to accomplish what they have during this very busy period. I am fortunate to have inherited such a devoted Staff. I would also like to thank all of you for the overwhelming support expressed by so many of you through emails and phone calls.

Thank all of you for your patience,

Dan Pietropaulo #30412  
Executive Director  
Arizona Board of Appraisal